GuideStone Additional Benefits

GuideStone[®]

Global Core

Highmark Blue Cross Blue Shield (BCBS)

For Highmark members, the Global Core program assists with medical problems you may incur while living or traveling outside the United States. Services include:

- Making referrals and appointments for you with nearby physicians and hospitals.
- Receiving verbal translation from a multilingual service representative.
- Providing assistance if special help is needed.
- Making arrangements for medical evacuation services.
- Processing inpatient hospital claims.



For additional information on BCBS Global Core, download the <u>handout</u> or visit <u>BCBSGlobalCore.com</u>.

Experian IdentityWorskSM

Identity Theft Protection

Highmark BCBS provides Experian IdentityWorks to help members who are victims of identity theft. Enrollment is required for coverage to take effect. Members must provide their personal information to enroll online or via phone.

Please follow the steps below:

- Visit the Experian IdentityWorks website to enroll: <u>ExperianIDWorks.com/Highmark</u>
- Click "submit" and enter activation code: HIGHMARK21
- Complete the enrollment process.

If you have questions about protecting your identity or suspect that your identity has been stolen:

- Call the Experian customer support team at 1-866-584-9479.
- Provide the engagement number DB21752.



For additional information on Experian IdentityWorks, download the handout.

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Blue365®

Highmark Blue Cross Blue Shield

- Receive discounts on products and services plus valuable information you can use all year long.
- To access these discounts:
 - Visit HighmarkBCBS.com.
 - Choose the "Members" tab and log in or select "Register Now".
 - Select the "Your Coverage" tab and go to "Member Discounts".
- Highlights of available discounts:





For additional information on Blue365, download the handout.

Vision Exam Benefit*

Comprehensive Plans

- One annual eye health examination is available for each member. The exam will include:
 - Dilation
 - Refraction for eyeglasses or contact lens prescription
- No coverage is included for glasses, contacts or other eyewear.
- The member must use a BCBS in-network optical provider (optometrist or ophthalmologist) to receive the benefit.

For additional information on your vision benefit download the <u>handout</u>.

*The vision benefit is not available on all plans; please review your plan booklet for specific benefit information.

Vision Exam Benefit

Consumer-Driven Plans

- One annual eye health examination is available for each member. The exam will include:
 - Dilation
 - Refraction for eyeglasses or contact lens prescription
- If you have not met your deductible, the vision exam cost is your responsibility; the cost of the exam will accumulate toward your deductible.
- After your deductible is met, the exam cost is covered at the co-insurance level.
- No coverage for glasses, contacts or other eyewear is provided.
- You must use a BCBS in-network optical provider (optometrist or ophthalmologist) to receive this benefit.

For additional information on your vision benefit, download the <u>handout</u>.

This information only highlights the depth of coverage and benefits you can receive when you protect yourself with GuideStone[®]. Limitations and exclusions apply. This material is a general summary of the plans. The official plan documents and contracts set forth the eligibility rules, limitations, exclusions and benefits. These alone govern and control the actual operation of the plan. In the event of a conflict with the description in this material, the terms of the official plan documents and contracts will control its operation.

GuideStone reserves the right to change or cancel these programs at any time. This material does not imply an employment contract or guarantee of benefits. Medical underwriting could be required.

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